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IDAHO PUBLIC  
UTILITIES COMMISSION

**LISA D. NORDSTROM**  
Lead Counsel  
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May 7, 2015

Jean D. Jewell, Secretary  
Idaho Public Utilities Commission  
472 West Washington Street  
Boise, Idaho 83702

Re: Case No. GNR-U-14-01  
Compliance Filing – Effect on Low Income Customers Monthly Report

Dear Ms. Jewell:

Pursuant to Idaho Public Utilities Commission Order No. 33229 in the above-mentioned case, Idaho Power Company hereby submits its monthly report for low income tracking information containing data for April 2015.

If you have any questions about this report, please contact Darlene Nemnich at (208) 388-2505 or [dnemnich@idahopower.com](mailto:dnemnich@idahopower.com).

Sincerely,



Lisa D. Nordstrom

LDN:kkt

Enclosures

cc w/encl: Karl Klein, IPUC  
Christina Zamora, CAPAI via e-mail ([czamora@capai.org](mailto:czamora@capai.org))

# IDAHO POWER COMPANY

## Low Income Tracking Report for April 2015

Key	Description	Non Low Income Residential Contracts	Low Income Residential Contracts *
L01	Contracts	420,235	13,873
L02	Contracts with Winter Moratoriums		
L03	Contracts with Arrears	83,138	6,146
L04	Total Arrears Amount	\$ 11,637,290	\$ 1,520,032
L05	Past Due Notices Mailed	25,965	2,655
L06	Past Due Notice Amount	\$ 8,628,388	\$ 1,106,851
L07	Final Disconnect Notices	13,160	1,419
L08	Disconnects for Non-Pay	2,531	416
L09	Total Collect Amount at Disconnect	\$ 4,351,791	\$ 592,124
L10	Same Day Reconnects	1,742	123
L11	Reconnects within 5 Business Days	2,391	199
L12	Total \$ Written Off	\$ 714,795	\$ 83,757
L13	Write-offs due to Bankruptcies in Idaho	\$ 21,534	\$ 737

\* Low Income contracts are those receiving an energy assistance payment within the past 12 months.

Line Item Notes:

L01) Contracts are individual metered electric service contracts, active during any portion of the reporting month. Customers can have multiple service contracts on an account. Customers can also have multiple accounts.

L02) Active service contracts assigned to the moratorium collection path.

L03) Count of service contracts that are in a 31+ days arrears status at the end of the current revenue month.

L04) Total \$ amount of service contracts that are in a 31+ days arrears status at the end of the current revenue month.

L11) Count of reconnects that were performed within 5 business days of disconnects for non payment, including same day reconnects.

L12) Total amount written off including bankruptcies. Total \$ Written Off includes only the account balance at the time it is written off.